

# Onboarding Manager B2B, B2C (KYC, KYB and Pep and Sanction



When onboarding a number of standards and strict criteria must be maintained. We shall provide full management of checklists including required documentation to comply with KYC, KYB and PEP/sanction checks. In addition we shall produce a portfolio of policies and procedures to maintain standards. We shall also ensure that all systems used for sanctions use are fit for purpose

# Transaction Monitoring and Fraud Officer B2B, B2C

Monitoring transactions is imperative within the payments industry. This is used to detect unusual patterns, potential fraud and suspicions of AML. We shall provide management of transaction monitoring rules, providing bespoke rules settings befitting of each individual client to aid in the prevention of fraud



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# Back-Office Service/Customer Support 1st and 2nd Level.

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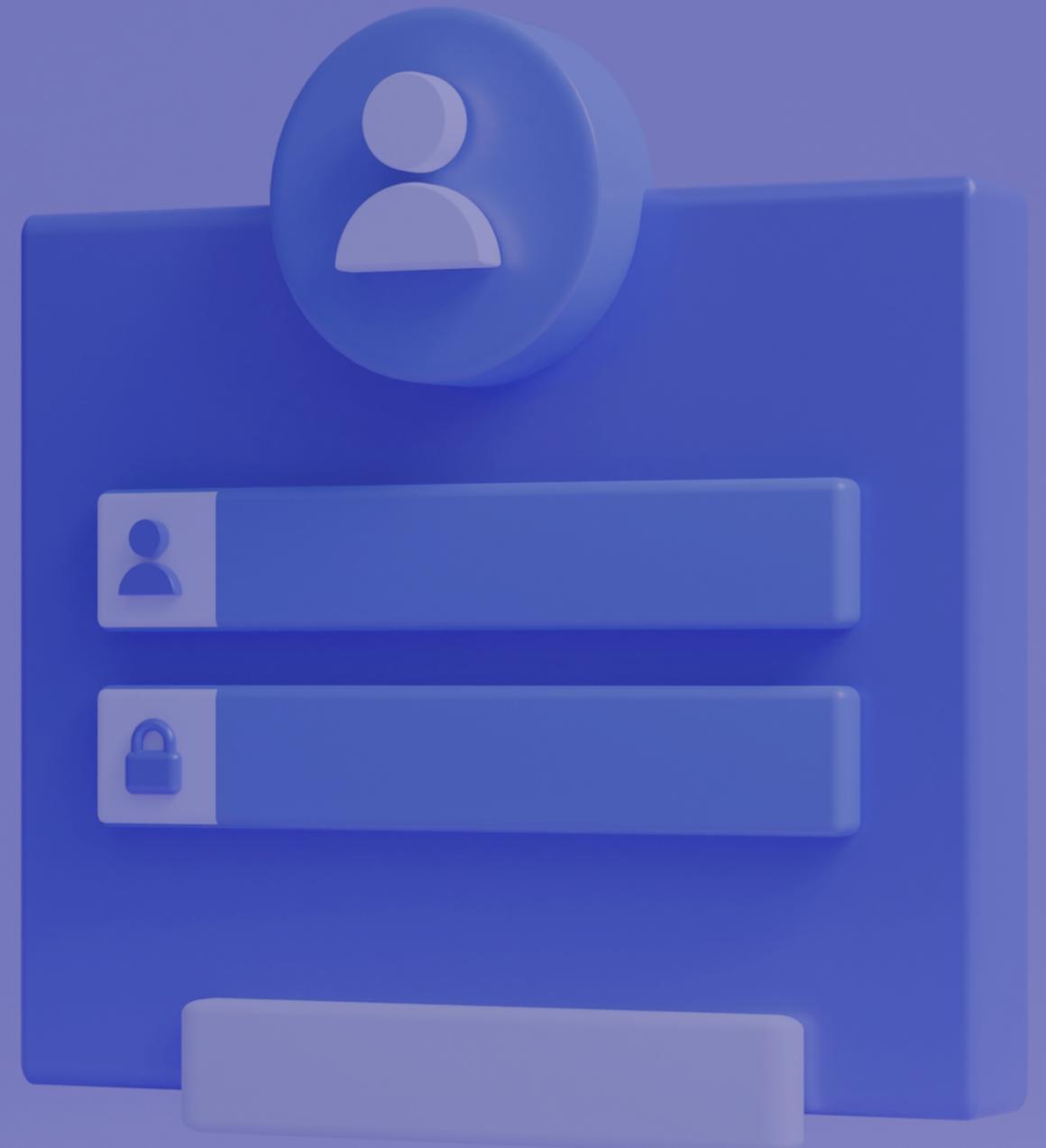


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# Compliance and KYC

Management of ongoing compliance to regulatory requirements is essential of all businesses. In order to ensure your company maintains compliance we will provide guidance through monitoring programmes. We will also assist you through your KYC and AML processes covering both inception and maintenance through the lifetime of our relationship.





# Business Continuity

A strong business continuity programme is of growing importance, especially after recent events, We will create and maintain a string business continuity and disaster recover framework to help cover a multitude of circumstances. We will provide the creation of governance and documentation to support this, backed up by rigorous testing of these procedures.



# Incident Management

We shall conduct a thorough review of your organisation's current incident management status, providing analysis and corrections to prevent any re-occurrence of the matter at hand. From this we shall provide a creation of a thorough incident management framework. Ensuring standards are met and maintained.



# Cyber Security

We shall assist our clients in the management of cyber security risks by providing a suite of policies and procedures. In addition we shall conduct risk assessments and provide recommendations where required. We will also provide training where required and can provide key roles such as Chief Information Security Officer and management roles when needed.





# Data Protection

We will provide assistance to organisations to ensure and maintain data protection standards. WE can provide relevant policies and procedures alongside training material. We shall aid in the management of data subject access requests and data protection and can fulfil the role of Data Protection Officer



# SWIFT Audit

SWIFT have created a mandatory set of requirements to remain in line with their Customer Security Programme (CSP). We will assist in the completion of SWIFT CSP audits to ensure that your company is in line with these requirements. We will also provide guidance in line with all mandatory standards that are part of this programme.

# ISO'S

The International Organisation for Standardisation (ISO) have developed a number of standards that help maintain strong business practices. We will aid in the delivery of ISO 27001, 14001, 9001 and 22301 accreditation. To maintain this we will produce all required documentation and provide assistance with the mandatory audits. To ensure that this is maintained we will provide on-going oversight and management of the ongoing compliance to the standards



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# Card Scheme Compliance

All acquirers and payment facilitators must comply with card scheme compliance. As such they must adhere to a series of codes that the card schemes have stipulated to maintain these standards. We can aid with the delivery of Global Acquiring Risk Standard in line with VISA requirements and the delivery of Payment Facilitator Audits in line with VISA/Mastercard requirements. Upon the completion of a full review, we shall provide remediation in highlighted areas of concern, whilst assisting in the ongoing management and oversight of all areas of Card Scheme compliance